

BTEC Tech Award Health and Social Care Component 2—Learning Aim B

Knowledge Organiser

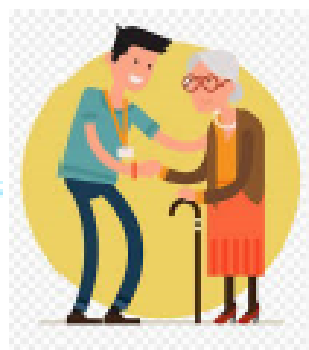
Demonstrate care values and review own practice

This knowledge organiser will help you to understand key words and concepts, as well as how to spell them and define what they mean.

B1 Care Values

Care Values are a range of standards within Health and Social Care settings, that help to guide professionals in giving the most appropriate care to each individual.

1. Empowering and promoting independence by involving individuals, where possible, in making choices, e.g. about treatments they receive or about how care is delivered.
2. Respect for the individual by respecting service users' needs, beliefs and identity.
3. Maintaining confidentiality (when dealing with records, avoiding sharing information inappropriately, e.g. gossip)
4. Preserving the dignity of individuals to help them maintain privacy and self-respect
5. Effective communication that displays empathy and warmth
6. Safeguarding and duty of care, e.g. maintaining a healthy and safe environment, keeping individuals safe from physical harm
7. Promoting anti-discriminatory practice by being aware of types of unfair discrimination.



B2 Reviewing own application of care values

Using teacher feedback from your demonstration, you will be expected to: Identify your own strengths (what was good about your demonstration of the care values) and areas for improvement (what didn't go so well) against the care values.



Definitions

Independence

Free to make own choices.

Respect

Understanding the feelings and wishes of others.

Dignity

Keeping respect and for a person.

Anti-Discriminatory

Prevents discrimination on gender, age, race, disability etc.

Confidentiality

Keeping information private and secure.